



Senior UX & Product Designer with strong visual and interaction design skills who partners with product and technology teams to turn complex problems into intuitive, customer-centered experiences. Skilled in user-centered design and AI-assisted workflows that accelerate design exploration, prototyping, and collaboration.

CONTACT INFO

- ✉ ericzhang6233@gmail.com
- 📞 734-757-0065
- 📍 Dallas TX (open to remote)
- 🔗 *Portfolio available upon request*

Skills & tools

SKILLS

- End to End UI/UX Design
- Wireframing & Prototyping
- User Research & Synthesis
- AI-Assisted Design Workflows
- Video Editing & Motion Graphic
- Cross-Functional Collaboration

TOOLS

- Figma, Figma Make
- Adobe Illustrator
- Adobe Photoshop
- Adobe Aftereffects
- Gemini
- Claude code
- VS Code
- Github
- HTML/CSS

Education

MASTER OF FINE ARTS

Visual Art and Design

University of Michigan | Ann Arbor

BACHELOR OF FINE ARTS

Visual Art and Design

Zhejiang University | China

Experience

2022 - PRESENT

SENIOR UX DESIGNER

CAPITAL ONE, FINANCIAL SERVICES, TX

Led end-to-end UX design for complex product initiatives, translating business goals and the needs of multiple user groups into intuitive solutions for both consumers and dealers.

Applied a user-centered design process from research planning and user interviews through synthesis, ideation, wireframing, prototyping, and final UI design, grounding design decisions in validated user needs.

Used AI tools (Gemini, Claude) to analyze requirements, explore alternative design patterns, and accelerate prototyping and design iteration, enabling earlier alignment across product and technology teams.

Applied design-system patterns and scalable UI components to create consistent experiences and support reuse across products and workflows.

Communicated design concepts and rationale through structured visual presentations, wireframes, and interactive prototypes to facilitate cross-functional alignment and decision-making.

2012 - 2022

WEB/UX DESIGNER

TEXAS WESLEYAN UNIVERSITY, TX

Led interface design for university websites, from enhancing existing experiences to creating new websites and digital interfaces.

Designed responsive UI components and page layouts to provide the consistency and usability of mobile experiences.

Created digital assets for marketing and communications, including visual graphics, motion graphics, and animations.

Collaborated with internal stakeholders to translate communication and content needs into clear, visually engaging web experiences.

2012

VISUAL DESIGN INTERN

SIEMENS CORPORATE RESEARCH, NJ

Created user interface designs for a variety of digital projects across desktop and mobile environments.

Applied visual design principles and user-centered design methods while working within established design guidelines.

Studied UX theories and collaborated with senior research scientists to explore and develop user experience models.